

# 127 complaints in 3 years

BBB warns against Young People Working, a door-to-door magazine seller

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The Better Business Bureau of Southern Colorado is warning residents about a Colorado Springs-based magazine sales company that has been racking up complaints across the country for not delivering

the purchased magazines.

The company, Young People Working LLC, has had 127 complaints filed with the Better Business Bureau in the past three years. The magazines by and large are sold by younger people who say they are at-risk youths and are selling maga-

zines to improve the quality of their life, said Jonathan Liebert, CEO and executive director of the Better Business Bureau of Southern Colorado.

"The concern we have is around the pattern of complaints," Liebert said. "Of the 127 complaints, 121 have been within the past

12 months. That's a major concern."

Many times, the purchased magazines are not delivered, he said, or subscribers are unable to cancel their subscription. Of those 127 complaints, 84 of them have

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been for delivery issues with the magazines.

The business also has 17 reviews on the BBB site, 15 of which are negative.

One review: "... Was pressured into paying at least partial in cash so they could get something to eat for supper ... I know stupid! Please do not order!!! Shut these guys down for good!"

Another: "Can't get a response to cancel this transaction! Mailed my 3 day cancellation slip back and have (not) heard a thing nor have I been credited back! I just would like my money back!"

The company is registered to a woman named Crystal Davis (who has used her maiden name, Crystal Clark, in her businesses) at 6660 Delmonico Drive, Suite D-470 in Colorado Springs. Davis is also the registered owner of the company Yeong Pablo Stratton LLC and, according to the BBB, has ties to the business Lrumar Publications. The BBB advises people against making purchases from any of those businesses.

Liebert said the company initially responded to complaints filed with the BBB, but when the complaints increased, the company stopped corresponding.

On Thursday, a woman who

answered the phone number registered to the business said it was a wrong number. Another phone number associated with the business has been disconnected.

Liebert said the company has been selling magazines across the nation. In September, the North Dakota Attorney General's Office filed a cease-and-desist order against the company. According to the order, the business was selling magazines in North Dakota and accepting advance payments but did not have a license to do business in the state. The order states that the attorney general's office tried to help the company become licensed, but the business stopped responding to the office.

Liebert said consumers should always be wary of door-to-door salesmen. Before making purchases, consumers should first check to see if they are BBB-accredited.

"The business should be OK to wait while you verify and, if not, be on the alert," Liebert said.

Even businesses that are not accredited can be investigated through the BBB. In this case, if consumers had checked, they would have seen that the company has an "F" rating with the BBB.

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